

Hotel Voucher

Your Booking Ref No. is TCH46207. Please use this Booking Ref no for any communication with us.

Astra Hotel

Ultsa Zheltoksan, 12, Almaty, Almaty, Kazakhstan

Check-in date Check-out date Total Nights No. of Rooms
September 22, 2025 September 27, 2025 5 Nights 1 Room

Room Details Travellers Details

Standard Double Room (Twin Beds), Breakfast

Breakfast Mr Mohammad Ahmed

No. of Adult:1

Booking Notes & Conditions

Meals

Information about the type of meals included in the price is indicated in the rate details.

Meals may be limited during Ramadan.

Special Living Conditions

You can request the documents necessary for a visa, the service is provided for an ad ditional fee. Any additional fee will have to be paid even if the booking is subsequently cancelled, and all the agreements exist exclusively between you and the provider of the documents.

Couples checking into the same room must present a valid marriage certificate upon check-in. Otherwise, the property may reject the booking or request that a second room be booked.

Extra Info

Know Before You Go

- If you require a visa to enter the country, your property may be able to help with the su
 pporting documents needed to obtain one. To learn more, you can reach out to the pr
 operty via the contact details included on your booking confirmation. The property
 may charge for this assistance, even if you end up cancelling your reservation. All arra
 ngements are solely between the property and yourself.
- Guests can arrange to bring pets by contacting the property directly, using the contact information on the booking confirmation.

Fees

The following fees and deposits are charged by the property at time of service, check-in, or check-out.

• Crib (infant bed) fee: KZT 10000.00 per day

The above list may not be comprehensive. Fees and deposits may not include tax and are subject to change.

Note: Nightly rates might be calculated based on the average of Total Rate

Our Support Team is always ready to assist you. Please contact us on Bestrootstvl@outlook.com Or Call us on 20-1023355212 for any assistance or feedback.